

## Reasons to Contact INARF &/or Ability Indiana Staff

**Steve Cook**, President/CEO

[steve@inarf.org](mailto:steve@inarf.org)

Steve develops and manages resources for INARF and Ability Indiana. He directly manages the INARF governmental affairs program and is the staff liaison for the INARF Board of Directors.

Reasons to contact Steve:

- Questions or concerns about INARF and Ability Indiana activities
- If you have questions for any of the INARF contract consultants, he will assist you in accessing these resources
- If you are unsure which staff member to contact or if you feel you need assistance with staff response to your request for assistance

## Public Policy / Ability Indiana Program

**Kathryn Stafford-Cunningham**, Executive Vice President/COO

[katy@inarf.org](mailto:katy@inarf.org)

Katy's focus as Executive Vice President/Chief Operating Officer is centered on INARF's legislative efforts on behalf of our members and the people they serve and employ. She also oversees the operations of the INARF Political Action Committee (INARF PAC) that contributes to legislative champions for their efforts to improve the law for service providers and recipients.

Reasons to contact Katy:

- **Legislative Issues** - Proposed changes in the law, conflicting laws, updates on legislative progress, advocacy 101, political giving, legislative process, seeking summaries of legislation or proposed policies, talking points
- **Engagement** - Setting up visits, tours, and meetings with state and federal legislators and their staff
- **Federal Legislation** - Seeking information about federal legislation and outreach to legislators on specific issues
- **Industry Issues and Questions** - Indiana Administrative Code, First Steps / Early Intervention, Transportation, Housing
- **Corporate Committee(s) / Professional Interest Section(s)** - Governmental Affairs Committee; Membership Development Committee; and Child and Family Professional Interest Section
- **Workgroups** - BQIS Advisory Workgroup

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**Sarah Chestnut, MSW**, Director of Public Policy and Technical Assistance  
[sarah@inarf.org](mailto:sarah@inarf.org)

As Director, Public Policy and Technical Assistance, Sarah focuses on public policy issues impacting our industry, including the development and implementation of state legislative, administrative, and regulatory initiatives. She responds to member inquiries and provides technical assistance related to industry issues and practices, participates in INARF-led and state workgroups, and researches and provides summaries, formal comments, and talking points for emerging issues impacting INARF Members and the industry.

Reasons to contact Sarah:

- **Policy Issues** - Seeking summaries of legislation or proposed policies, talking points, information about formal comments, research, statistics, and data
- **Industry Issues and Questions** - Indiana Administrative Code, Case Management, Day Services, Employment Services, Pre-Employment Transition Services, Establishment Projects, 14(c) entities, Residential, Supervised Group Living, Medicaid Waiver Services
- **Corporate Committee(s) / Professional Interest Section(s)** - Governmental Affairs Committee; Membership Development Committee; and Community Supports Professional Interest Section
- **Workgroups** - Supervised Group Living Workgroup, Employment Advisory Group, 460 IAC Stakeholder Group, Case Management Innovation Workgroup, Incident Reporting Workgroup, and Transition Advisory Council

**Brooke Brown**, Account Executive, Ability Indiana Program

Brooke provides account management for the Ability Indiana acting as liaison between state agencies and employment centers providing products and services for sale. She also serves as the administrative liaison to the INARF Business and Industry Professional Interest Section.

Reasons to contact Brooke:

- **Business Development** - Consultants for negotiation strategies in business development with state and municipal government
- **Government Procurement Officials** - Builders of strong relationships with government agency executives and procurement divisions
- **Research and Development** - Consultants for products and services for Certified Ability Indiana Organizations
- **Procurement** - Contract compliance the complete public sector RFP process
- **Corporate Committee / Professional Interest Section** - Business and Industry and Certified Ability Indiana Organizations meeting

**Phillip Parnell, M.A.**, Public Policy Coordinator  
[phillip@inarf.org](mailto:phillip@inarf.org)

As Public Policy Coordinator, Phillip's focus is on public policy issues impacting our industry, including the development and implementation of state legislative, administrative, and regulatory initiatives.

Reasons to contact Phillip:

- **Policy Issues** - Seeking summaries of legislation or proposed policies, talking points, information about formal comments, research, statistics, and data
- **Industry Issues and Questions** - Indiana Administrative Code, Case Management, Day Services, Employment Services, Pre-Employment Transition Services, Establishment Projects, 14(c) entities, Residential, Supervised Group Living, Medicaid Waiver Services
- **Corporate Committee(s) / Professional Interest Section(s)** - Governmental Affairs Committee; Membership Development Committee; and Employment Supports Professional Interest Section

**Asher Weaver**, Account Executive, Ability Indiana Program  
[asher@inarf.org](mailto:asher@inarf.org)

Asher provides account management for the Ability Indiana acting as liaison between state agencies and employment centers providing products and services for sale.

Reasons to contact Asher:

- **Business Development** - Consultants for negotiation strategies in business development with state and municipal government
- **Government Procurement Officials** - Builders of strong relationships with government agency executives and procurement divisions
- **Research and Development** - Consultants for products and services for Certified Ability Indiana Organizations
- **Procurement** - Contract compliance the complete public sector RFP process
- **Corporate Committee / Professional Interest Section** - Business and Industry and Certified Ability Indiana Organizations meeting

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## Administration

**Barbara Young**, Vice President-Finance/CFO

[barb@inarf.org](mailto:barb@inarf.org)

As Vice President-Finance/CFO, Barb focuses on internal operations to ensure that INARF and Ability Indiana, Inc. are fiscally sound, operating efficiently, and their corporate initiatives are conducted in a compliant manner. She leads efforts in the areas of accounting, human resources, technology, and vendor coordination.

Reasons to contact Barb:

- **Financial Health** - Seeking information about the corporate, audit or financial records of INARF or Ability Indiana, Inc.
- **Operational Processes** - General questions about accounting or human resources processes used by INARF and Ability Indiana, Inc.
- **Corporate Committee(s) / Professional Interest Section(s)** - Executive Committee; Finance Committee; Organizational Development Committee; Audit Committee; Board Development Committee; and Financial Management and Human Resources Professional Interest Sections

**Mindy Duddy**, Accounting Coordinator

[mindy@inarf.org](mailto:mindy@inarf.org)

As Accounting Coordinator, Mindy provides administrative support, reporting and customer service for INARF and Ability Indiana. She also serves as administrative liaison for the INARF Business & Industry, Employment Supports and Community Supports Professional Interest Sections. In addition to those roles, Mindy supports the Ability Indiana Board of Directors and Ability Indiana Committee.

Reasons to contact Mindy:

- **Ability Indiana** - Concerns regarding reporting, orders, etc.
- **Salesforce** - Questions regarding Work Center access to reports and data
- **Program Support** - General questions regarding INARF business and Ability Indiana programming, products and reports
- **Professional Interest Section(s)** - Business and Industry / Certified Ability Indiana Organizations meeting

**Kim Wasiak**, Operations Coordinator

[kwasiak@inarf.org](mailto:kwasiak@inarf.org)

As Operations Coordinator, Kim's primary focus is to provide customer service to INARF members and Ability Indiana customers, to maintain the Association database, provide administrative support to the President/CEO, and assist with internal projects. She also serves as the administrative liaison for the INARF Board of Directors and the INARF Board Development Committee.

Reasons to contact Kim:

- **Membership Database** - Request personal user ID and password to access Members Only section of INARF website, request database changes for new or past employees
- **Corporate Committee(s)** - Board Development Committee

### **Member Services**

**Nanette Hagedorn**, Vice President, Member Services

[nanette@inarf.org](mailto:nanette@inarf.org)

As Vice President, Member Services, Nanette's primary focus is on membership recruitment, retention and engagement, and ensuring that membership benefits meet or exceed the needs of our members and attract prospective members. As part of her engagement role, she is also responsible for orchestrating professional development and networking opportunities for members that includes developing partnerships that support these initiatives.

Reasons to contact Nanette:

- **Membership** - New member inquiries, questions regarding member benefits, and membership renewal
- **Development** - Seeking information on upcoming professional development events, conveying professional development needs, submitting educational proposals, and expressing interest in creating partnerships (sponsorship)
- **Engagement** - Searching for ways to become engaged in Association initiatives, questions regarding current activities, and learning how to maximize membership benefits
- **Corporate Committee(s) / Professional Interest Section(s)** - Finance Committee; Organizational Development Committee; Training and Professional Development Committee; and Human Resources and Financial Management Professional Interest Sections
- **Workgroup(s)** - Leadership Skill-Building

**Alexis Holland**, Member Services Coordinator  
[alexis@inarf.org](mailto:alexis@inarf.org)

As Member Services Coordinator, Alexis' primary focus is on providing coordination and support for professional development events, membership activities and other special projects within the organization as highlighted below.

Reasons to contact Alexis:

- **Professional Development** - Questions, recommendations, and/or feedback regarding the INARF DSP Series and INARF Pre & Annual Conference professional development events
- **Corporate Committee(s)** - Training & Professional Development Committee
- **Membership Support** - Questions on INARF Organizational membership benefits and/or renewal process

**Heather Newman**, Communications and Marketing Coordinator  
[heather@inarf.org](mailto:heather@inarf.org)

As Communications and Marketing Coordinator, Heather's primary focus is on communications to membership, social media efforts and marketing initiatives for INARF and Ability Indiana. As part of her communications role, she coordinates the Member List-Serve Q & A, INARF ON-LINE Newsletter, Ability Indiana Newsletter and Information of Interest/Opportunity communications.

Reasons to contact Heather:

- **Logo** - If you need the INARF logo to promote our partnership with your organization and/or event
- **Newsletters** - Share news from your organization
- **Member List-Serve Q & A** - Pose a question to fellow members; Results are collected and distributed to the List Serve for your resource file
- **Social Media** - Share your organizations upcoming events and news. If you have questions about INARF or Ability Indiana social media accounts
- **Website** - Questions/comments about the INARF or Ability Indiana websites

**Chrystal O'Keefe**, Member Services Coordinator  
[chrystal@inarf.org](mailto:chrystal@inarf.org)

As Member Services Coordinator, Chrystal's primary focus is on providing coordination and support for professional development events, membership activities and other special projects within the organization as highlighted below.

Reasons to contact Chrystal:

- **Professional Development** - Questions, recommendations, and/or feedback regarding the INARF Leadership Academy and Stand-Alone professional development events
- **Corporate Committee(s)** - Organizational Development Committee
- **Workgroup(s)** - Leadership Skill-Building
- **Membership Support** - Questions on INARF Associate membership benefits and/or renewal process