

Reasons to Contact INARF &/or Ability Indiana Staff

John Barth, President/CEO
john@inarf.org

John develops and manages resources for INARF and Ability Indiana. He directly manages the INARF governmental affairs program and is the staff liaison for the INARF Board of Directors.

Reasons to contact John:

- Questions or concerns about INARF and Ability Indiana activities
- If you have questions for any of the INARF contract consultants, he will assist you in accessing these resources
- If you are unsure which staff member to contact or if you feel you need assistance with staff response to your request for assistance

Public Policy / Ability Indiana Program

Kathryn Stafford-Cunningham, Executive Vice President/COO
katy@inarf.org

Katy's focus as Executive Vice President/Chief Operating Officer is centered on INARF's legislative efforts on behalf of our members and the people they serve and employ. She also oversees the operations of the INARF Political Action Committee (INARF PAC) that contributes to legislative champions for their efforts to improve the law for service providers and recipients.

Reasons to contact Katy:

- **Legislative Issues** - Proposed changes in the law, conflicting laws, updates on legislative progress, advocacy 101, political giving, legislative process, seeking summaries of legislation or proposed policies, talking points
- **Engagement** - Setting up visits, tours, and meetings with state and federal legislators and their staff
- **Federal Legislation** - Seeking information about federal legislation and outreach to legislators on specific issues
- **Industry Issues and Questions** - Indiana Administrative Code, First Steps / Early Intervention, Transportation, Housing
- **Corporate Committees / Professional Interest Section** - Governmental Affairs Committee; Membership Development Committee; and Child and Family Professional Interest Section
- **Workgroups** - BQIS Advisory Workgroup

Brian Carnes, Director, Public Policy and Technical Assistance
brian@inarf.org

As Director, Public Policy and Technical Assistance, Brian focuses on public policy issues impacting our industry, including the development and implementation of state legislative, administrative, and regulatory initiatives. He responds to member inquiries and provides technical assistance related to industry issues and practices, participates in INARF-led and state workgroups, and researches and provides summaries, formal comments, and talking points for emerging issues impacting INARF Members and the industry.

Reasons to contact Brian:

- **Policy Issues** - Seeking summaries of legislation or proposed policies, talking points, information about formal comments, research, statistics, and data
- **Industry Issues and Questions** - Indiana Administrative Code, Case Management, Day Services, Employment Services, Pre-Employment Transition Services, Establishment Projects, 14(c) entities, Residential, Supervised Group Living, Medicaid Waiver Services
- **Corporate Committees / Professional Interest Section** - Governmental Affairs Committee; Membership Development Committee; and Community Supports Professional Interest Section
- **Workgroups** - Supervised Group Living Workgroup, Employment Advisory Group, 460 IAC Stakeholder Group, Case Management Innovation Workgroup, Incident Reporting Workgroup, and Transition Advisory Council

Brooke Brown, Account Executive, Ability Indiana Program

Brooke provides account management for the Ability Indiana acting as liaison between state agencies and employment centers providing products and services for sale. She also serves as the administrative liaison to the INARF Business and Industry Professional Interest Section.

Reasons to contact Brooke:

- **Business Development** - Consultants for negotiation strategies in business development with state and municipal government
- **Government Procurement Officials** - Builders of strong relationships with government agency executives and procurement divisions
- **Research and Development** - Consultants for products and services for Certified Ability Indiana Organizations
- **Procurement** - Contract compliance the complete public sector RFP process
- **Professional Interest Section** - Human Resources Professional Interest Section

Courtney Scott, Public Policy Analyst

As Public Policy Coordinator, Courtney's focus is on public policy issues impacting our industry, including the development and implementation of state legislative, administrative, and regulatory initiatives.

Reasons to contact the Courtney:

- **Policy Issues** - Seeking summaries of legislation or proposed policies, talking points, information about formal comments, research, statistics, and data
- **Industry Issues and Questions** - Indiana Administrative Code, Case Management, Day Services, Employment Services, Pre-Employment Transition Services, Establishment Projects, 14(c) entities, Residential, Supervised Group Living, Medicaid Waiver Services

Vacant, Account Executive, Ability Indiana Program

*Contact Brooke Brown at brooke@inarf.org.

He/She provides account management for the Ability Indiana acting as liaison between state agencies and employment centers providing products and services for sale.

Reasons to contact:

- **Business Development** - Consultants for negotiation strategies in business development with state and municipal government
- **Government Procurement Officials** - Builders of strong relationships with government agency executives and procurement divisions
- **Research and Development** - Consultants for products and services for Certified Ability Indiana Organizations
- **Procurement** - Contract compliance the complete public sector RFP process
- **Professional Interest Section** - Employment Supports Professional Interest Section

Operations

Barbara Young, Vice President-Finance/CFO
barb@inarf.org

As Vice President-Finance/CFO, Barb focuses on internal operations to ensure that INARF and Ability Indiana, Inc. are fiscally sound, operating efficiently, and their corporate initiatives are conducted in a compliant manner. She leads efforts in the areas of accounting, human resources, technology, and vendor coordination.

Reasons to contact Barb:

- **Financial Health** - Seeking information about the corporate, audit or financial records of INARF or Ability Indiana, Inc.
- **Operational Processes** - General questions about accounting or human resources processes used by INARF and Ability Indiana, Inc.
- **Corporate Committees / Professional Interest Sections** - Executive Committee; Finance Committee; Organizational Development Committee; Audit Committee; Board Development Committee; and Financial Management and Human Resources Professional Interest Sections

Mindy Duddy, Accounting Coordinator
mindy@inarf.org

As Accounting Coordinator, Mindy provides administrative support, reporting and customer service for INARF and Ability Indiana. She also serves as administrative liaison for the INARF Business & Industry, Employment Supports and Community Supports Professional Interest Sections. In addition to those roles, Mindy supports the Ability Indiana Board of Directors and Ability Indiana Committee.

Reasons to contact Mindy:

- **Ability Indiana** - Concerns regarding reporting, orders, etc.
- **Salesforce** - Questions regarding Work Center access to reports and data
- **Program Support** - General questions regarding INARF business and Ability Indiana programming, products and reports
- **Corporate Committees** - Audit Committee

Kim Wasiak, Operations Coordinator

kwasiak@inarf.org

As Operations Coordinator, Kim's primary focus is to provide customer service to INARF members and Ability Indiana customers, to maintain the Association database, provide administrative support to the President/CEO, and assist with internal projects. She also serves as the administrative liaison for the INARF Board of Directors and the INARF Board Development Committee.

Reasons to contact Kim:

- **Membership Database** - Request personal user ID and password to access Members Only section of INARF website, request database changes for new or past employees
- **Corporate Committees** - Board Development Committee; Finance Committee
- **Workgroup** - Leadership Skill-Building Workgroup

Member Services

Nanette Hagedorn, Vice President, Member Services

nanette@inarf.org

As Vice President, Member Services, Nanette's primary focus is on membership recruitment, retention and engagement, and ensuring that membership benefits meet or exceed the needs of our members and attract prospective members. As part of her engagement role, she is also responsible for orchestrating professional development and networking opportunities for members that includes developing partnerships that support these initiatives.

Reasons to contact Nanette:

- **Membership** - Retention of current members, response to prospective new member inquiries, questions regarding member benefits, and membership renewal
- **Development** - Seeking information on upcoming professional development events, conveying professional development needs, submitting educational proposals, and expressing interest in creating partnerships (sponsorship)
- **Engagement** - Searching for ways to become engaged in Association initiatives, questions regarding current activities, and learning how to maximize membership benefits
- **Corporate Committees** - Finance Committee; Organizational Development Committee; and the Training and Professional Development Committee
- **Workgroup** - Leadership Skill-Building Workgroup

Heather de Jong, Marketing Project Manager
heather@inarf.org

As Marketing Project Manager, Heather's primary focus is on communications to membership, social media efforts and marketing initiatives for INARF and Ability Indiana. As part of her communications role, she coordinates the Member List-Serve Q & A, INARF ON-LINE Newsletter, Ability Indiana Newsletter and Information of Interest/Opportunity communications.

Reasons to contact Heather:

- **Logo** - If you need the INARF logo to promote our partnership with your organization and/or event
- **Newsletters** - Share news from your organization
- **Member List-Serve Q & A** - Pose a question to fellow members; Results are collected and posted on the INARF Member Portal
- **Social Media** - Share your organizations upcoming events and news &/or if you have questions about INARF or Ability Indiana social media accounts
- **Website** - Questions/comments about the INARF or Ability Indiana websites
- **Corporate Committee / Professional Interest Section** - Organizational Development Committee; Child & Family Services Professional Interest Section

Emily Keeney, Member Services Event Manager
emily@inarf.org

As Member Services Event Manager, Emily's primary focus is on providing leadership in the development, planning, and execution of Association meetings and events including professional development events, membership activities and other special projects within the organization as highlighted below.

Reasons to contact Emily:

- **Professional Development** - Registration, questions, recommendations, and/or feedback regarding the INARF Pre & Annual Conference, Stand-Alone Professional Development events, and the INARF DSP Series
- **Membership Support** - Questions relative to INARF membership benefits and/or renewal process
- **Corporate Committee** - Training & Professional Development Committee